

PAPERS7 User Guide



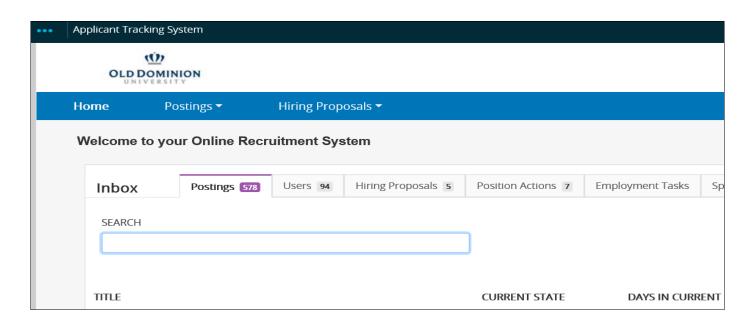
CLASSIFIED/HOURLY

APPLICANT REVIEW
Hiring Manager

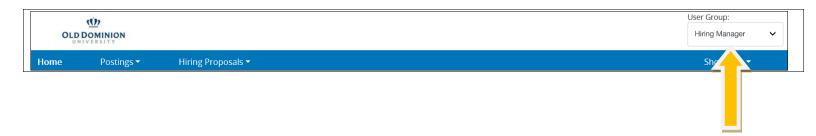
Department of Human Resources
September 2019

Reviewing Applicants: Hiring Manager View

1. Once successfully logged into the system and in the **Applicant Tracking System** module as the Hiring Manager, you will be presented with the home screen below.



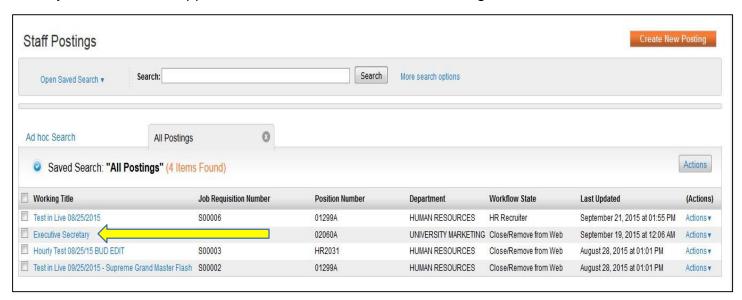
2. Click the refresh icon located to the right of the User Type drop down menu. Ensure that your user type is set to 'Hiring Manager' throughout the entire Applicant Review process.



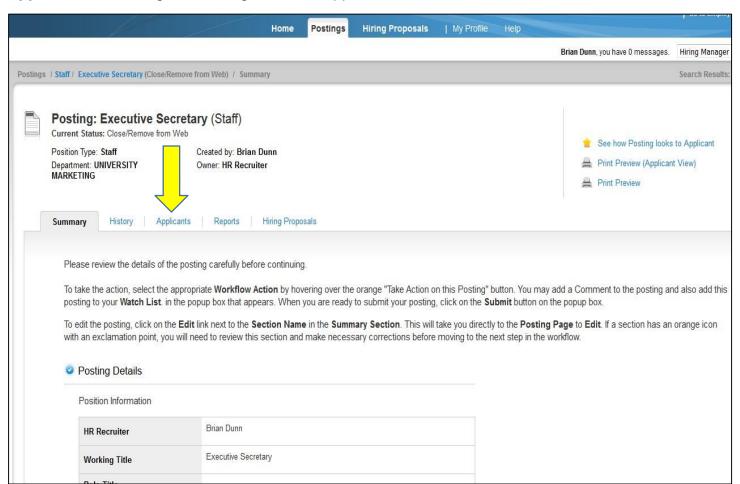
3. In the banner at the top of the screen, select **Postings** and then the *Staff* link.



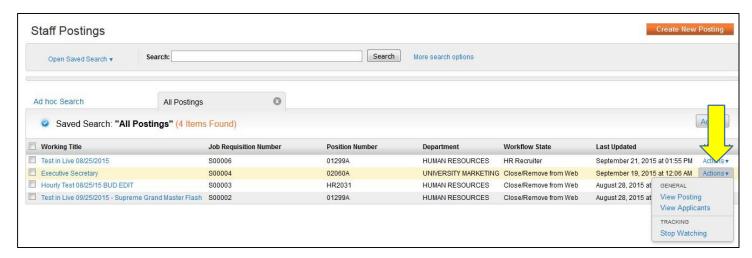
4. The following screen will provide you with all of the Postings in your area. Find the Posting for which you wish to view applicants for and click on the blue *Working Title* link.



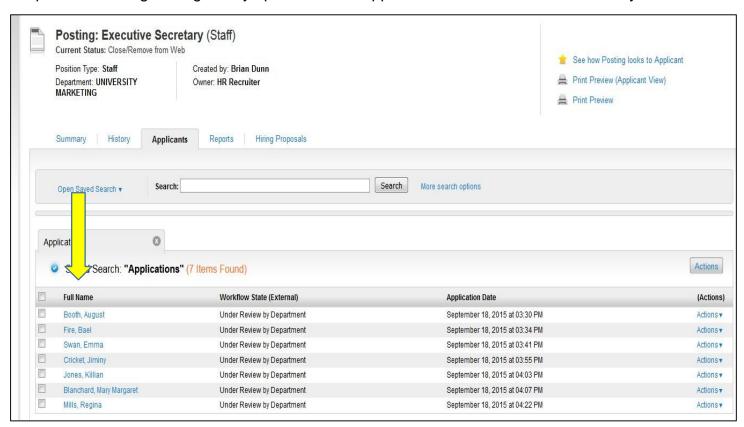
Once you click the Working Title of the Posting, the following Summary screen will appear. Select the **Applicants** tab to begin reviewing individual applications.



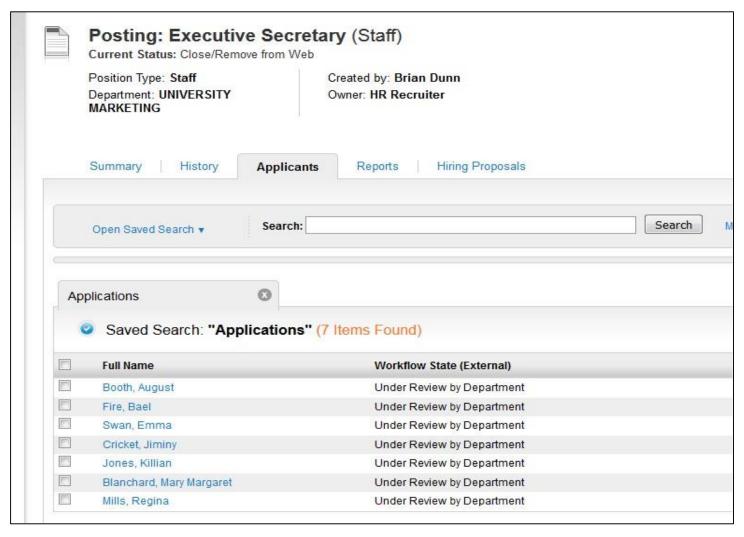
5. You can also click on the blue **Actions** text to bring up a drop-down menu that allows you to either *View Posting* or *View Applicants*. By navigating this way, you can either go directly to the *Summary* page of the Posting or directly to the applicants.



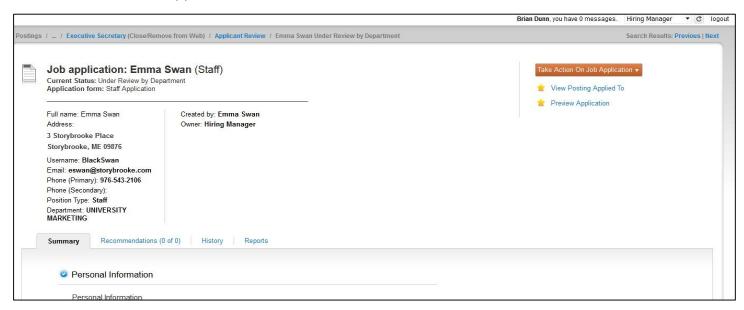
Once the **Applicants** tab has been selected, the Hiring Manager will see all the active candidates in the pool. The Hiring Manager may opt to view the applicant information either individually or in bulk.



6. To view the individual applicants, scroll down the page and then click on the text under *Full Name* that appears in the first column.

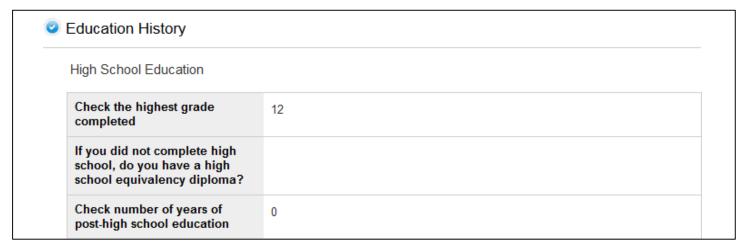


7. Clicking on the applicant's *Full Name* will open the next page where you will see more detailed information about the applicant.



8. Scrolling down the page will allow you to view the applicant's education and employment history, as well as their responses to the supplemental questions (if applicable).

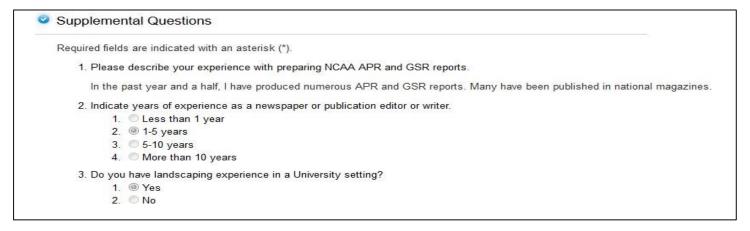
Education History



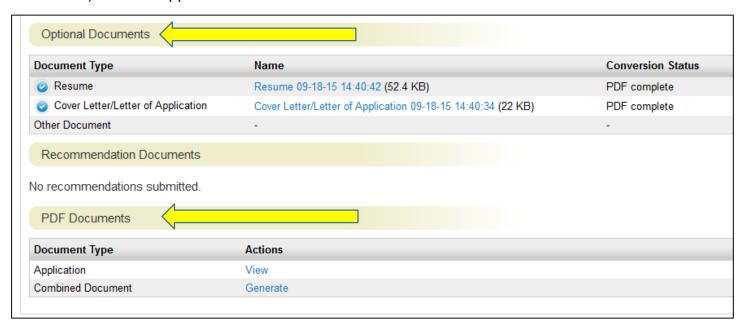
Relevant Work Experience

Previous Employers			
Employer Name	Marriott Vacations Worldwide		
Phone 407-238-1300 Address 11251 Harbour Villa Rd			
		City	Orlando
State	FL		
Zip Code	32821		
Job Title	Activities Associate		
Immediate Supervisor Name	Ryan Deuel		
Supervisor Title	Director of Activities		
Duties	I worked in activities for the Cypress Harbour Vacation Club. This included planning and running several classes and activities such as Whisky Tasting 101, Fishing Derby, Field Days and several different Arts and Crafts. I was chosen as the representative in Activities for the onsite Safety Committee.		

Supplemental Questions



9. At the end of the s application, you will see the **Optional Documents** and **PDF Documents** tabs. This will contain individual application materials (such as cover letters, resumes, and other documents) for each applicant.



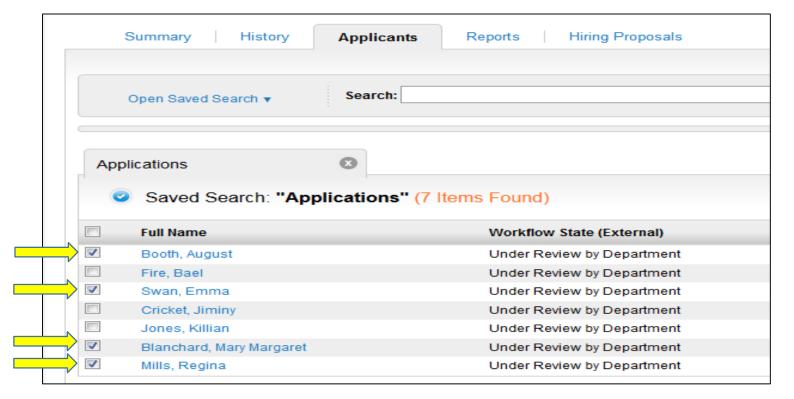
The **Optional Documents** tab will allow you to view each applicant's cover letters, resumes, or other documents in PDF format. Each additional document will open in a new window.

The **PDF Documents** will allow you to: 1) view the application as a PDF file, or 2) generate a combined document which includes all of the documents associated with this applicant. Click on the **View/Generate** button to initiate the action.

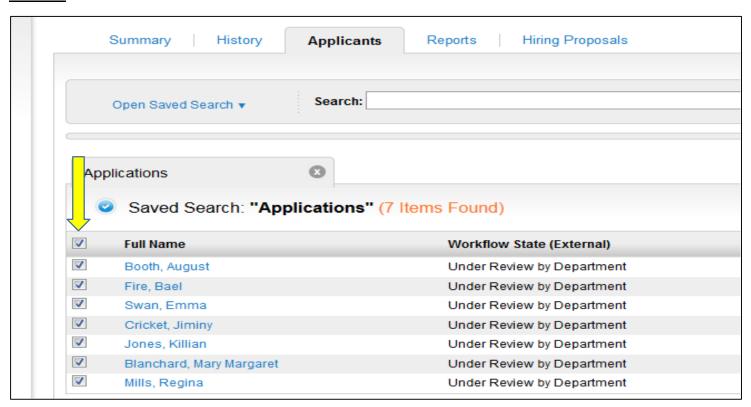
PDF Documents		
Document Type	Actions	
Application	View	
Combined Document	Generate	

10. To view multiple applicants in bulk from the **Applicants** tab, check the boxes next to the last name of the applicants you wish to view, or if you wish to see them all, check the box in the column header next to *Full Name*.

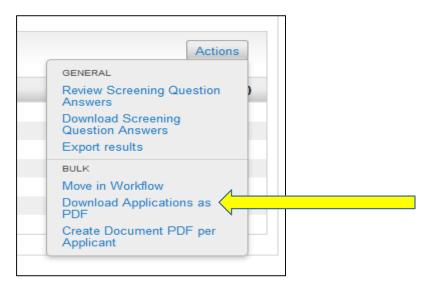
View Multiple



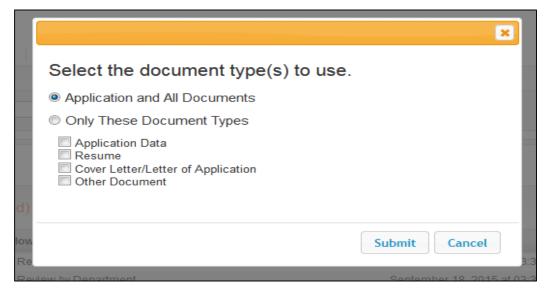
View All



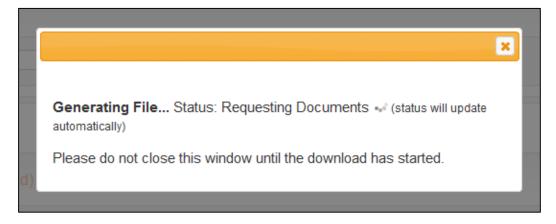
11. Click on the **Actions** button on the right side of the window and select *Download Applications as PDF*.



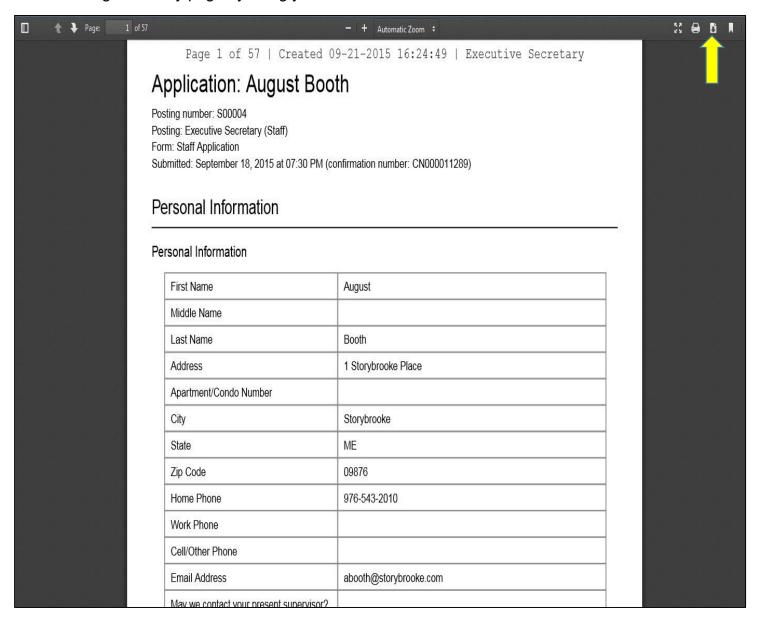
You will then see a dialogue box asking which, if any, of the accompanying documents you'd like to include for each of the selected applicants. Then, click **Submit**.



The next dialogue box explains that the system is generating your request. After the file has been compiled, the document will generate as one PDF document.



12. You can save this document directly to your computer by clicking on the *Down Arrow* icon, which is located next to the *Print* icon. Once this document has been generated, you can return back to the Posting Summary page by using your browser's back button.



Each applicant's materials will appear in the following format:

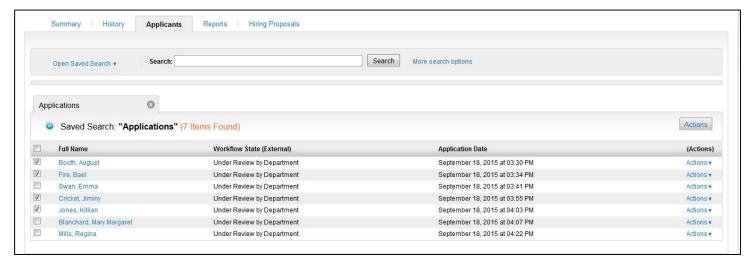
- Applicant #1 (application)
- Applicant #1 (resume, if attached)
- Applicant #1 (cover letter, if attached)
- Applicant #1 (other document, if attached)
- Applicant #2 (application)
- Applicant #2 (resume, if attached)
- Applicant #2 (cover letter, if attached)
- Applicant #2 (other document, if attached)

This pattern will continue for each applicant in the Posting.

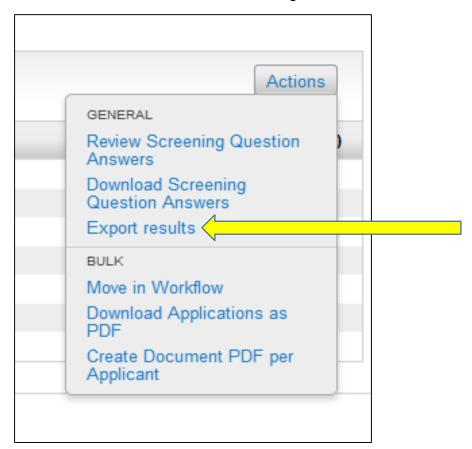
Creating the Screening Matrix: Hiring Manager View

A new feature within PAPERS 7 is the ability to create an applicant screening matrix from the information collected in the system. The Hiring Manager must prepare this matrix ahead of the applicant review and use it to document the progress of applicants during the review process. This matrix is used to assist with the evaluation of each applicant against the minimum qualifications and veteran preference requirement.

1. Click the **Applicants** tab of the Posting and select the applicants you wish to export the data of by checking the box next to their name.



2. Click on the Actions button on the right side of the window and select Export Results.



3. Next, the system will prompt you to either: 1) open the file, or 2) save the file to a location on your computer for future manipulation. Check the appropriate radio button and click on the **OK** button. When you open the file in Excel, you will see that the data is provided in rows containing the applicant's full name, external workflow state, and date in which they applied.

A:	14 T : X 🗸	f _x		
4	А	В	С	D
		Workflow State		
1	Full Name	(External)	Application Date	
2	Booth, August	Under Review by Department	September 18, 2015 at 03:30 PM	
3	Fire, Bael	Under Review by Department	September 18, 2015 at 03:34 PM	
4	Swan, Emma	Under Review by Department	September 18, 2015 at 03:41 PM	
5	Cricket, Jiminy	Under Review by Department	September 18, 2015 at 03:55 PM	
6	Jones, Killian	Under Review by Department	September 18, 2015 at 04:03 PM	
7	Blanchard, Mary Margaret	Under Review by Department	September 18, 2015 at 04:07 PM	
8	Mills, Regina	Under Review by Department	September 18, 2015 at 04:22 PM	
9				
10				

Using Excel, you can add more columns such as the criteria you are using for screening the applicants with and your evaluation of how well each candidate met each respective criterion.

E7	· · · · · · · ·	f _x 4				
4	Α	В	С	D	Е	
1	Full Name		Clerical experience in the higher education sector.			
2	Booth, August	September 18, 2015 at 03:30 PM	3	2	3	
3	Fire, Bael	September 18, 2015 at 03:34 PM	0	1	1	
4	Swan, Emma	September 18, 2015 at 03:41 PM	2	3	4	
5	Cricket, Jiminy	September 18, 2015 at 03:55 PM	1	1	1	
6	Jones, Killian	September 18, 2015 at 04:03 PM	0	2	1	
7	Blanchard, Mary Margaret	September 18, 2015 at 04:07 PM	4	3	4	
8	Mills, Regina	September 18, 2015 at 04:22 PM	4	4	4	
9						

The screening matrix is MANDATORY and must be used to document the applicants' qualifications as you review applications. If you do not wish to use the matrix as specified above, you can simply print out a blank copy and handwrite the information. Retain the Rating Sheet in your departmental recruitment file as it will be subject to audit.

Please note that three (3) points will be added to the rating total for any applicants who are: 1) veterans, 2) surviving spouse/child of a veteran killed in the line of duty, or 3) Virginia National Guard members, as these preferences are now REQUIRED by statute.

4. Just as the system allows the export of applicant data, it also provides a way to download the applicants' answers to the *Supplemental Questions*. Follow the steps above to select the applicants, click the **Actions** button, and then click on the *Download Screening Question Answers*.

ma l				GENERAL
7	Full Name	Workflow State (External)	Application Date	Review Screening Question Answers
1	Booth, August	Under Review by Department	September 18, 2015 at 03:30 PM	Download Screening
V	Fire, Bael	Under Review by Department	September 18, 2015 at 03:34 PM	Question Answers
V	Swan, Emma	Under Review by Department	September 18, 2015 at 03:41 PM	Export results
7	Cricket, Jiminy	Under Review by Department	September 18, 2015 at 03:55 PM	BULK
V	Jones, Killian	Under Review by Department	September 18, 2015 at 04:03 PM	Move in Workflow
1	Blanchard, Mary Margaret	Under Review by Department	September 18, 2015 at 04:07 PM	Download Applications as
V	Mills, Regina	Under Review by Department	September 18, 2015 at 04:22 PM	PDF Create Document PDF per

The information is also reproduced in an Excel file that can be used to assist in the screening process. This export will give you the applicants' first and last name, along with the text of the Supplemental Questions, and the responses provided by each applicant. This information can also be copied and pasted into the other exported report to add to the matrix you've already created.

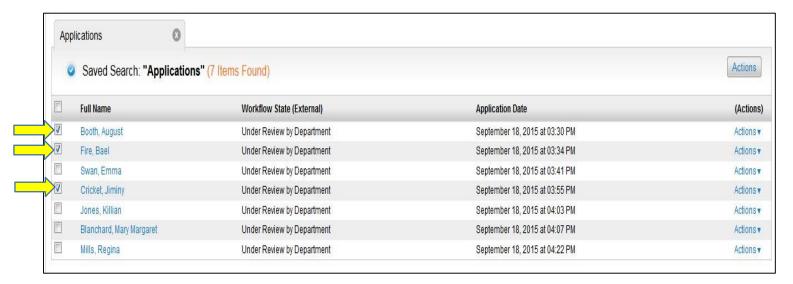
1. Please describe 2. Indicate years of 3. Do you have your experience experience as a landscaping with preparing newspaper or experience in a **NCAA APR and GSR** publication editor or University setting? **First Name Last Name** reports. writer. I have two years of experience with GSR reports, but no experience with APR August Booth 1-5 years Yes reports. What do these acronyms mean? I do not have any Fire 1-5 years Yes Bael experience with them. In the past year and a half, I have produced numerous APR and GSR reports. Many have been published in national Emma Swan magazines. 1-5 years Yes I have three years of experience with APR 5-10 years **Jiminy** Cricket and GSR reports. Yes Considerable experience preparing APR reports. Basic Killian **Jones** experience More than 10 years Yes preparing GSR reports. I have great experience with both Mary Margaret Blanchard More than 10 years Yes reporting functions.

Regina Mills	Vast experience in both areas.	More than 10 years	Yes
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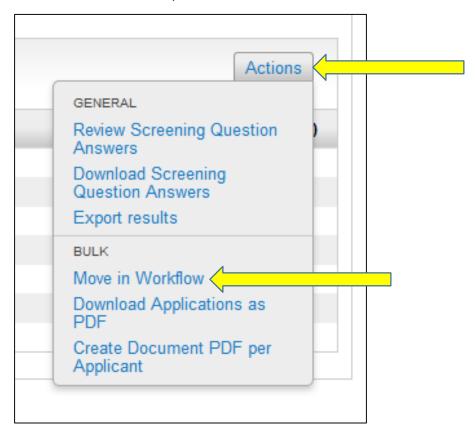
Updating Applicant Statuses In The Workflow: Hiring Manager View

Once the screening matrix has been created, you are now ready to update each candidate's status in the workflow. It is best to begin by updating the applicants that are **not** being selected for interview.

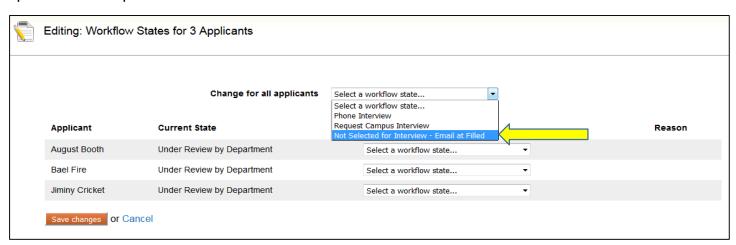
1. Begin by navigating to the **Applicants** tab of the Posting. Then, select the applicants that are not selected for interview. You may select multiple applicants by clicking on the check box next to the applicants' full name.



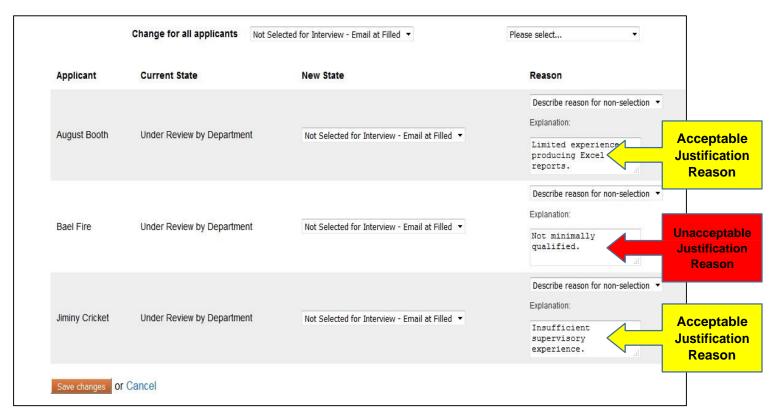
2. Click on the **Actions** button and click on the blue *Move In Workflow* text under the *Bulk* actions in the dialogue box. You can only use the *Bulk* action to change statuses of the same type (i.e. Not Selected For Interview).



3. The next screen will present you with the workflow state options available for each applicant. Clicking on the downward-facing black triangle near *Change for all applicants* will call up the pick-list for the statuses of each applicant. Click on the "Not Selected For Interview – Email At Filled" option in the drop-down menu.



4. Beside each candidate, you will need to locate the *Reason* row and select "Describe reason for non-selection". It is **required** that a written justification is entered for each candidate that reverts back to the position's minimum requirements.



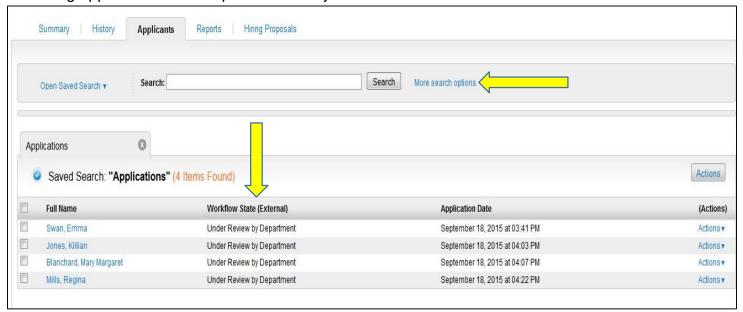
Acceptable non-selection justification reason examples:

- Limited experience in (list minimum qualification)
- Does not have adequate (list minimum qualification) experience

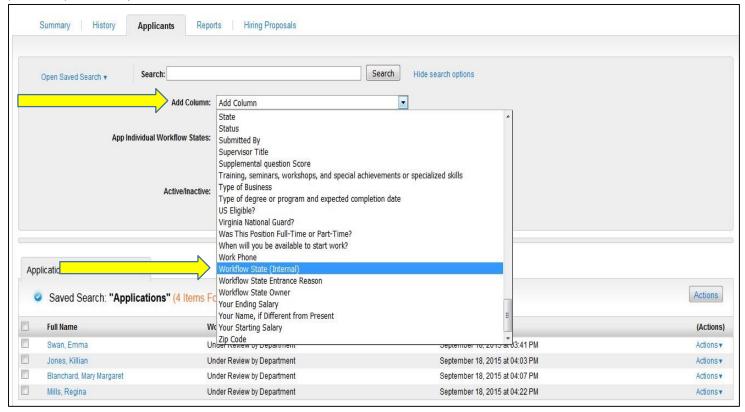
Unacceptable non-selection justification reason examples:

- Not minimally qualified/NMQ
- Does not meet minimum

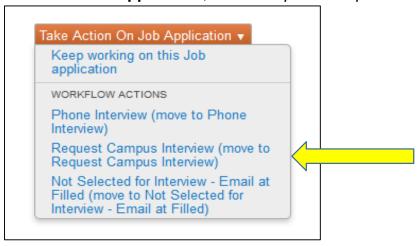
5. After saving your changes, the system will return you to the **Applicants** search results tab where you will notice that the applicants not selected for interview have been removed from the list. The remaining applicants should represent those you wish to interview.



The Workflow State (External) tab shows the status that the candidates will see when they log into their account. However, the Workflow State (Internal) tab shows their actual state in the progress. To view the Workflow State (Internal) tab, click on 'More search options' and select Workflow State (Internal) as an option under the **Add Column** tab.

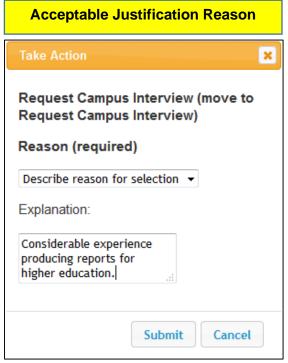


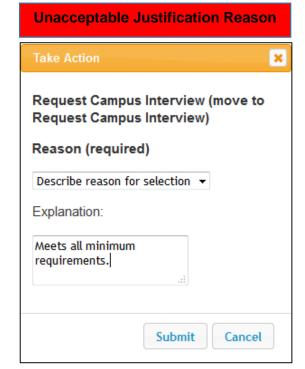
6. Once the *Workflow State (Internal)* tab has been selected, you are ready to update the candidates that you wish to interview. Click on the *Full Name* of the candidate you wish to update. Under **Take Action On Job Application**, select *Request Campus Interview*.



Note: PAPERS7 has integrated phone interviews into the system. You may complete phone interviews without obtaining HR approval, but campus interviews are required to be reviewed and approved by HR first.

7. You will need to enter a written justification for **each** candidate that reverts back to the position's minimum requirements.





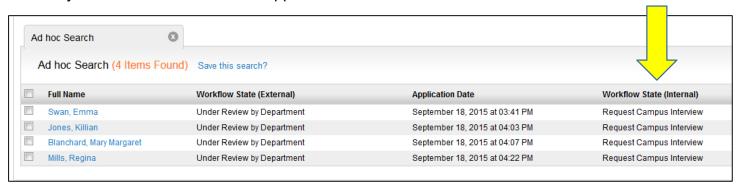
Acceptable selection justification reason examples:

- Considerable experience in (list minimum qualification)
- Has good (list minimum qualification) experience

Unacceptable non-selection justification reason examples:

- Meets minimum requirements
- Meets expectations

8. Once all of the candidates have been updated, you can check your work by displaying the *Workflow State (Internal)* column. If all of the candidates show as **Request Campus Interview**, you are ready to obtain HR's review and approval.

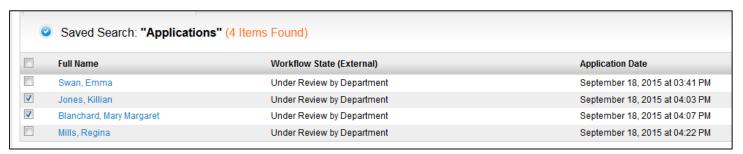


At this point, it is recommended to follow up with your HR Recruiter to ensure that the applicants will be reviewed. When the candidates have been reviewed and approved, you will receive an e-mail indicating that you can begin interviews.

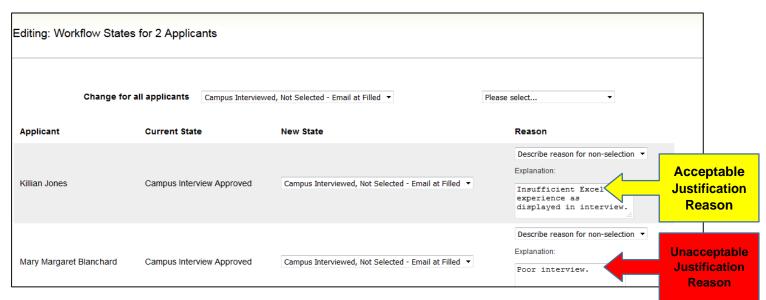
Updating Applicant Statuses (Post-Interview) In The Workflow: Hiring Manager View

Once campus interviews are completed, the Hiring Manager logs back into PAPERS7 to identify their final and alternate candidates. You will be presented with three options:

- Campus Interviewed Recommended For Hire: this is the candidate that you would like to hire for your vacant position.
- **Alternate:** this is the candidate that you would consider hiring if your original candidate declines to move forward. (NOTE: An alternate candidate is not required).
- Campus Interviewed, Not Selected: these are the candidates that you would not like to hire for your vacant position.
- 1. Using the Bulk *Move In Posting* option indicated on page 14 of this document, you can update all of the interviewed candidates that you *do not* wish to hire all at once.



2. After selecting the **Campus Interviewed, Not Selected** option, you will need to locate the *Reason* row and select "Describe reason for non-selection". It is required that a written justification is entered for **each** candidate that reverts back to the position's minimum requirements.



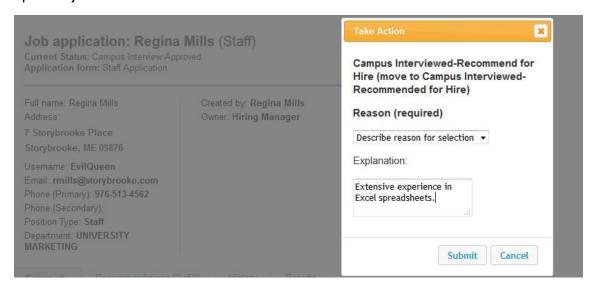
Acceptable final non-selection justification reason examples:

- Limited experience in (list minimum qualification) as displayed in interview
- Did not demonstrate adequate (list minimum qualification) experience
- Poor (list minimum qualification) as displayed in interview

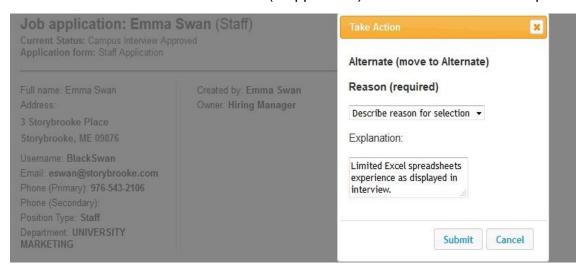
Unacceptable non-selection justification reason examples:

- Poor interview
- Not selected/recommended for hire
- Not minimally qualified/NMQ

3. Once these changes have been saved, the *Campus Interviewed, Not Selected* candidates will move from the **Applicants** tab. Select the **Campus Interviewed – Recommended For Hire** candidate next. Click on the **Full Name** of the candidate you wish to recommend for hire. Under **Take Action On Job Application**, select **Campus Interviewed – Recommended For Hire** and indicate a specific justification reason.



Select the **Alternate** candidate next (if applicable) and follow the same steps as indicated above.



4. Once all of the candidates have been updated, notify your HR Recruiter for final review and approval. After this is completed, you can begin the **Hiring Proposal**.

