

Blackboard Quick Reference

Midas & E-mail Account Requirement

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Midas Account Requirement:

Effective August 23, 2004, it is a requirement of all Blackboard courses that you have an Old Dominion University Student Midas account to access Blackboard. If you do not have a Midas account, you can request one at <https://midas.odu.edu>. Be prepared to complete the security profile in the event you lose or forget your password in the future. *It may take several hours for the information about a new account or password to become active in Blackboard. Therefore, please allow up to 24 hours before reporting any login problems to Customer Service.*

If you do not own a computer, you still have access to a computer through Old Dominion's computer labs. If you are a distance learning student at a TELETECHNET site, you also have access to a computer and e-mail capabilities at the site.

Email Account Requirement:

Use your ODU student email account to contact Customer Service by email and be sure to identify yourself by your registered name and ID, i.e., Jonathan Doe, jdoe002@odu.edu as opposed to John Doe or JD@hotmail.com, etc.. Also include the course and instructor name and a detailed description of the technical problem including error messages.

How to find Blackboard:

You can access Blackboard 6.1 in a variety of ways:

- [University Home Page](#) > Current Students > Blackboard
- [University Portal](#) > Blackboard module
- <https://www.blackboard.odu.edu>

How to login:

User name = your email/network name (ex: Jane Doe = jdoe001)

Password = your MIDAS password (also used for student email and University Portal)

If you request a [new MIDAS account or password](#), please allow up to 24 hours before reporting login problems.

To activate your [MIDAS account](#), you must have your Leo Online UserID and PIN.

How to find your course:

After logging into Blackboard, find your course(s) in "My Courses" or on the "Courses" tab.

If you think you should see a course that is not listed, contact Technical Support.

Where to find help:

- **Technical Support** is located in Webb Center or you can reach them by email at occshelp@odu.edu or by phone at 757-683-3192 or 1-877-348-6503.
- **Student Help website:** <http://www.odu.edu> > Current Students > Blackboard

Technical Recommendations for Blackboard:

Operating System/Platform: Windows 95, 98, 2000, NT, or ME; MacOS9, or MacOSX

Hardware: 64 MB ram, 1 G of free disk space

Software: Microsoft Word, Adobe Acrobat Reader (note: other software may be required for any particular class needs, see class syllabus or instructor for details about other software needs)

Browser: Internet Explorer 5.5 or Netscape 4.78 (or greater) with JavaScript and Cookies ENABLED

Modem: 56K minimum

A [computer compatibility test](#) is available to assist you in determining whether or not you have an adequate system as well as frequently used plug-ins and media players.