

Student Complaint Contact Information

STATE	CONTACT INFORMATION
ALABAMA	<p>(In State) Alabama Commission on Higher Education Office of Institutional Effectiveness and Planning P.O. Box 302000 Montgomery, AL 36130 334.242.2179 http://www.ache.alabama.gov/</p> <p>(Out of State) Alabama Department of Postsecondary Education Office of Private School Licensing Division 334.293.4651 http://www.accs.cc/newlicense/Complaints.aspx</p>
ALASKA	<p>Alaska Commission on Postsecondary Education P.O. Box 110505 Juneau, AK 99811 907.465.6741 See Procedure at: http://acpe.alaska.gov/EDUCATOR-SCHOOL/Postsecondary_Institutions/Consumer_Protection For Complaint Form, send email to: EED.ACPE-IA@alaska.gov</p>
ARIZONA	<p>Arizona State Board for Private Postsecondary Education 1400 W. Washington Street, Room 260 Phoenix, AZ 85007 602.542.5769 http://ppse.az.gov/complaint</p>
ARKANSAS	<p>Arkansas Higher Education Coordinating Board 114 E. Capitol Avenue Little Rock, AR 72201 501.371.2060 http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf</p>
CALIFORNIA	<p>California Bureau for Private Postsecondary Education 2535 Capitol Oaks Drive, Suite 400 Sacramento, CA 95833 916.431.6924 http://www.bppe.ca.gov/enforcement/complaint.shtml</p>

STATE	CONTACT INFORMATION
COLORADO	Department of Higher Education Commission on Higher Education 1560 Broadway, Suite 1600 Denver, CO 80202 http://higheredcolorado.gov/Academics/Complaints/default.html
CONNECTICUT	Education & Employment Information Center Office of Higher Education 61 Woodland Street, Hartford, CT 06105 800.842.0229 http://www.ctohe.org/StudentComplaints.shtml
DELAWARE	Delaware Department of Education The Townsend Building 401 Federal Street, Suite 2 Dover, DE 19901 302.857.3388 http://www.doe.k12.de.us/site/default.aspx?PageID=1
DISTRICT OF COLUMBIA	District of Columbia Education Licensure Commission 810 First Street NE, 2nd Floor Washington, DC 20002 202.724.2095 http://osse.dc.gov/service/education-licensure-commission-elc-public-complaints
FLORIDA	Commission for Independent Education Florida Department of Education 325 W. Gaines Street, Suite 1414 Tallahassee, FL. 32399 Fax: 850.245.3238 cieinfo@fldoe.org http://fldoe.org/policy/commission-for-independent-edu/file-a-complaint.shtml
GEORGIA	Georgia Nonpublic Postsecondary Education Commission 2082 East Exchange Place, Suite 220 Tucker, Georgia 30084 770-414-3300 http://gnpec.org/consumer-resources/

STATE	CONTACT INFORMATION
HAWAII	Hawaii Post-Secondary Education Authorization Program Department of Commerce and Consumer Affairs P.O. Box 541 Honolulu, HI 96809 808.586.7327 hpeap@dcca.hawaii.gov Process: http://cca.hawaii.gov/hpeap/student-complaint-process/ Form: http://cca.hawaii.gov/hpeap/forms/student-forms/
IDAHO	Idaho State Board of Education State Coordinator for Private Colleges & Proprietary Schools PO Box 83720 Boise, ID 83720 208 . 334 . 2270 http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp
ILLINOIS	Illinois Board of Higher Education 431 East Adams, 2nd Floor Springfield, Illinois 62701 217.557.7359 tapia@ibhe.org http://www.ibhe.org/consumerinfo/complaint.htm
INDIANA	Indiana Commission for Higher Education Indiana Board for Proprietary Education 101 W. Ohio Street, Suite 670 Indianapolis, IN 46204 317 . 464 . 4400 http://www.in.gov/che/2744.htm Indiana Department of Workforce Development 317.234.8338 dedge1@dwd.in.gov http://www.in.gov/dwd/2731.htm
IOWA	Iowa College Student Aid Commission 430 E. Grand Avenue, 3 rd Floor Des Moines, IA 50309 515.725.3413 https://www.iowacollegeaid.gov/content/constituent-request-review

STATE	CONTACT INFORMATION
KANSAS	Kansas Board of Regents 1000 SW Jackson, Ste 520 Topeka, KS 66612 785-296-4917 jjohnson@ksbor.org http://www.kansasregents.org/students/university_student_complaints
KENTUCKY	Kentucky Council on Postsecondary Education 1024 Capital Center Drive, Suite 320 Frankfort, KY 40601 502.573.1555, ext. 350 sarah.levy@ky.gov cpeconsumercomplaint@ky.gov
LOUISIANA	Louisiana Board of Regents P.O. Box 3677 Baton Rouge, LA 70821 225.342.4253 https://www.ag.state.la.us/article.aspx?articleID=36&catID=15
MAINE	Maine Department of Higher Education 23 State House Station Augusta, ME 04333 207.624.6846 harry.osgood@maine.gov
MARYLAND	Maryland Higher Education Commission 6 N. Liberty Street, 10th Floor Baltimore, MD 21201 410-767-3301 http://mhec.maryland.gov/highered/acadaff/mhecstudentcomplaintprocess.asp
MASSACHUSETTS	Massachusetts Department of Higher Education One Ashburton Place, Room 1401 Boston, MA 02108 617.994.6950 http://www.mass.edu/forstudents/complaints/complaintprocess.asp

STATE	CONTACT INFORMATION
MICHIGAN	Michigan Department of Licensing and Regulatory Affairs Corporations, Securities, & Commercial Licensing Bureau Enforcement Division PO Box 30018 Lansing, MI 48909 517.241.9202 http://www.michigan.gov/lara/0,4601,7-154-35299_61343_35395_35396---,00.html
MINNESOTA	Minnesota Office of Higher Education Registration & Licensing 1450 Energy Park Drive, Suite 350 St. Paul, MN 55108 651.259.3975 or 1.800.657.3866 info.ohe@state.mn.us http://www.ohe.state.mn.us/mPg.cfm?pageID=1078
MISSISSIPPI	Mississippi Commission on College Accreditation 3825 Ridgewood Road Jackson, MS 39211 601.432.6372 www.mississippi.edu/mcca/ http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf
MISSOURI	Missouri Department of Higher Education P.O. Box 1469 Jefferson City, MO 65102 573.751.2361 info@dhe.mo.gov http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf
MONTANA	Montana University System Office of the Commissioner of Higher Education PO Box 203201 Helena, Montana 59620 406.444.6570 http://mus.edu/MUS-Statement-of-Complaint-Process.asp

STATE	CONTACT INFORMATION
NEBRASKA	Nebraska's Coordinating Commission for Postsecondary Education Academic Programs P.O. Box 95005 Lincoln, NE 68509 402.471.2847 kathleen.fimple@nebraska.gov http://www.ago.ne.gov/complaint
NEVADA	Nevada Commission on Postsecondary Education 3663 East Sunset Road, Suite 202 Las Vegas, Nevada 89120 702.486.7330 http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm
NEW HAMPSHIRE	New Hampshire Department of Education Division of Higher Education - Higher Education Commission 101 Pleasant Street Concord, NH 03301 603.271.0256 edward.mackay@doe.nh.gov http://www.education.nh.gov/highered/compliance-allegation.htm
NEW JERSEY	New Jersey Secretary of Higher Education State of New Jersey Higher Education P.O. Box 542 Trenton, NJ 08625 609.292.4310 www.state.nj.us/highereducation http://www.nj.gov/oag/ca/complaint/ocp.pdf
NEW MEXICO	New Mexico Higher Education Department 2048 Galisteo Street Santa Fe, NM 87505 505.476.8418 Diane.Vigil@state.nm.us http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx

STATE	CONTACT INFORMATION
NEW YORK	<p>New York State Education Department Bureau of Proprietary School Supervision Investigations and Audit Unit 116 West 32nd Street, 5th Floor New York, NY 10001 518.474.3969 mborden@mail.nysed.gov</p> <p>http://www.acces.nysed.gov/bpss/students/documents/ComplaintForm.pdf</p>
NORTH CAROLINA	<p>The University of North Carolina Board of Governors Post-Secondary Education Complaints c/o Assistant Director of Licensure and Workforce Studies University of North Carolina General Administration 910 Raleigh Road Chapel Hill, NC 27514 919.962.4558 studentcomplaint@northcarolina.edu</p>
NORTH DAKOTA	<p>North Dakota University System Distance Education and State Authorization 1815 Schafer St., Ste. 202 Bismarck, ND 58501 tanya.spilovoy@ndus.edu</p>
OHIO	<p>The Ohio Board of Regents 30 East Broad Street, 36th floor Columbus, OH 43215</p> <p>Ohio State Board of Career Colleges and Schools 35 East Gay Street, Suite 403 Columbus, OH 43215 http://scr.ohio.gov/ConsumerInformation/FilingComplaint.aspx</p>
OKLAHOMA	<p>Oklahoma State Regents for Higher Education 655 Research Parkway Suite 200 Oklahoma City, OK 73104 405.225.9141</p>

STATE	CONTACT INFORMATION
OREGON	Office of Degree Authorization Higher Education Coordinating Commission 1500 Valley River Drive, Suite 100 Eugene, OR 97401 503-947-5977 Juan.baez-arevalo@state.or.us
PENNSYLVANIA	Pennsylvania Department of Education- Postsecondary and Adult Education Division of Higher & Career Education 333 Market Street, 12th Floor Harrisburg, PA 17126 717.783.8228 ra-collunivseminfo@pa.gov www.education.state.pa.us
PUERTO RICO	The Puerto Rico Council on Education PO BOX 19900 San Juan PR 00910 787.641.7100 http://www.ce.pr.gov/ Complaint contact: Mrs. Carmen L. Berríos Rivera 787.641.7100 cberrios@ce.pr.gov
RHODE ISLAND	Rhode Island Office of Higher Education The Shepard Building 80 Washington Street, Suite 524 Providence, RI 02903 401.456.6000 http://www.ribghe.org/8a1031912.pdf
SOUTH CAROLINA	South Carolina Commission on Higher Education Academic Affairs and Licensing 1122 Lady Street, Suite 300 Columbia, SC 29201 803.737.2260 www.che.sc.gov http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf

STATE	CONTACT INFORMATION
SOUTH DAKOTA	South Dakota Attorney General 302 E. Highway 14, Suite 1 Pierre, SD 57501 605 . 773 . 3215
TENNESSEE	Tennessee Higher Education Commission Division of Postsecondary School Authorization 404 James Robertson Parkway, Suite 1900 Nashville, TN 37243 615 . 741 . 0662 lynda-lu.perrin@tn.gov http://tn.gov/thec/Divisions/LRA/PostsecondaryAuth/ComplaintForm.pdf
TEXAS	Texas Higher Education Coordinating Board Office of General Counsel P.O. Box 12788 Austin, Texas 78711 william.franz@thecb.state.tx.us Student Complaints: http://www.thecb.state.tx.us/index.cfm?objectid=051F93F5-03D4-9CCE-40FA9F46F2CD3C9D Procedure: http://info.sos.state.tx.us/pls/pub/readtac\$ext.ViewTAC?tac_view=5&ti=19&pt=1&ch=1&sch=E&rl=Y
UTAH	Utah Division of Consumer Protection 160 East 300 South , 2 nd Floor Salt Lake City, Utah 84111 801.530.6601 consumerprotection@utah.gov http://consumerprotection.utah.gov/complaints/index.html

STATE	CONTACT INFORMATION
VERMONT	Vermont State Board of Education Vermont Agency of Education 120 State Street Montpelier, VT 05620 802 . 828 . 5402 cathy.hilgendorf@state.vt.us http://education.vermont.gov/documents/EDU-VTAOE-Complaint_Resolution_for_Postsecondary_Education.pdf
VIRGINIA	State Council of Higher Education for Virginia 101 N. 14TH St. James Monroe Building Richmond, VA 23219 http://www.schev.edu/students/studentcomplaint.asp
WASHINGTON	Washington Student Achievement Council P.O. Box 43430 Olympia, WA 98504 360 . 753 . 7869 kareno@wsac.wa.gov
WEST VIRGINIA	West Virginia Higher Education Policy Commission 1018 Kanawha Boulevard, East, Suite 700 Charleston, WV 25301 304 . 558 . 0261 kbutler@hepc.wvnet.edu https://www.wvhepc.org/resources/133-20.pdf
WISCONSIN	Wisconsin Educational Approval Board P.O. Box 8696 Madison, WI 53708 608 . 266 . 1996 blanca.james@eab.wisconsin.gov http://eab.state.wi.us/resources/complaint.asp

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WYOMING	Wyoming Department of Education Hathaway Building, 2nd Floor 2300 Capitol Avenue Cheyenne, WY 82002 307.777.6210 http://edu.wyoming.gov/downloads/schools/student-complaint-form.pdf