AGENDA

• Department Updates – Fixed LPR
• TPS Website
• Parking Citations
• Parking Citation Appeals
• Parking Immobilizations (Boots)
• Towing
• Next Meeting: 3/15/2023 (EVMS Integration)
Department of Transportation & Parking Services

🌟 STUDENT SPRING PARKING OPTIONS

TPS will offer Student Semester, 30-Day, Weekly, or Daily permits for the Spring 2023 Semester! Spring Semester permits will be available for purchase on Tuesday, DECEMBER 6, 2022 and will be valid 1/1/23-5/15/23.

💡 SAVE TIME AND GO ONLINE!
<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PARKING</td>
<td>Parking Permits, Policies, Lots, Garages, Restricted Zones &amp; More</td>
</tr>
<tr>
<td>TRANSPORTATION</td>
<td>Monarch Transit shuttles and SAFE RIDE vans, plus Public Transit options</td>
</tr>
<tr>
<td>SUSTAINABLE OPTIONS</td>
<td>Faculty/Staff Carpool Program, Traffic Commuter Benefits, &amp; More</td>
</tr>
<tr>
<td>VISITORS</td>
<td>Get visitor parking information and directions to campus</td>
</tr>
<tr>
<td>EVENTS</td>
<td>Get event parking info or request parking services for an upcoming event</td>
</tr>
<tr>
<td>HEADS UP MONARCHS</td>
<td>Pay attention to your surroundings when traveling around campus</td>
</tr>
</tbody>
</table>

**Resources**

- **CAMPUS MAP**
  - View, download, or print Campus Transportation Map
  - See Map

- **PARKING REGULATIONS**
  - Full ODU parking regulations, policies, and details
    - View PDF

- **FRESHMAN PARKING**
  - Complete the Freshman Parking Form and view Freshman Parking Policy
    - Learn More

- **ODU MOBILE APP**
  - Track shuttles, request a SAFE RIDE, check garage capacity, and more
    - Download App
## Parking Citations

<table>
<thead>
<tr>
<th>Violation Name</th>
<th>Amount ($)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unpaid Parking</td>
<td>$50</td>
</tr>
<tr>
<td>Parking Stall Violation</td>
<td>$15</td>
</tr>
<tr>
<td>In a Reserved Space</td>
<td>$100</td>
</tr>
<tr>
<td>In an Unauthorized Area</td>
<td>$35</td>
</tr>
<tr>
<td>Blocking Another Vehicle</td>
<td>$73</td>
</tr>
<tr>
<td>In a Space for the Disabled</td>
<td>$250</td>
</tr>
<tr>
<td>Overtime in Loading Zone or Timed Space</td>
<td>$20</td>
</tr>
<tr>
<td>Parking in a Fire Lane</td>
<td>$100</td>
</tr>
<tr>
<td>Online Parking Fee / Fine Payment</td>
<td>$3.50</td>
</tr>
<tr>
<td>Boot Removal Fee</td>
<td>$40</td>
</tr>
<tr>
<td>Shared Permit Violation</td>
<td>$40</td>
</tr>
</tbody>
</table>
FY 2023 Parking Citations Issued Year to Date by Violation Type

- UNPAID PARKING: 63%
- UNAUTHORIZED AREA: 19%
- IN A RESERVED SPACE: 9%
- PARKING STALL VIOLATION: 3%
- OVER THE TIME LIMIT: 2%
- SHARED PERMIT: 2%
- IMMOBILIZATION FEE: 3%
- PARKING IN FIRE LANE: 19%
- IN SPACE FOR THE DISABLED: 9%
- BLOCKING ANOTHER VEHICLE: 0%
Citation Issued

Next day: Email Sent (if known)

DMV Lookup (to link customer address)

30 Days: Notice Mailed to Address of Linked Customer

60 Days: $10 Late Fee added, Second Notice Mailed to Address of Linked Customer

90 Days: Third Notice Mailed to Address of Linked Customer

120 Days: $17 Collection Fee Added; Citation transferred to Collection Agency
Unpaid Parking Citations in FY23 as of February 13

<table>
<thead>
<tr>
<th># of Citations</th>
<th># of Customers with Unpaid Citations FY 2023</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1,498</td>
</tr>
<tr>
<td>2</td>
<td>332</td>
</tr>
<tr>
<td>3</td>
<td>105</td>
</tr>
<tr>
<td>4</td>
<td>42</td>
</tr>
<tr>
<td>5</td>
<td>22</td>
</tr>
<tr>
<td>6</td>
<td>6</td>
</tr>
</tbody>
</table>
Parking Citation Appeals

- Only accepted online via the parking portal
- Must be filed within 7 days of the parking citation
- Usually responded within 14 days of appeal

Parking Citation Re-Appeals

- Must be filed within 14 days of appeal result
- Require payment of fine to file
- Reviewed by Parking Citation Re-Appeal Committee
Parking Citations and Appeals July 2021 through December 2022

Citations Appealed
Citations Not Appealed
FY23 Year to Date Appeals

- Fine Reduced: 37%
- Appeal Denied - Citation Upheld: 30%
- Appeal Approved - Citation Dismissed: 27%
- Warning: 6%
Immobilization (Boots)

- Three unpaid parking citations
- Total value exceed $100 in unpaid citations
- Minimum 30 days since the oldest citation

- Automated query that leads to an LPR hotlist
- Additional $40 fee (boot removal fee) added to the citation
- Seventy-Seven (77) immobilized vehicles this Fiscal Year
Towing

- Parking in a designated Reserved Parking space (including football, basketball, and special event parking)
- Illegally parked in a space reserved for disabled
- Abandoned or inoperable vehicle
- No Parking Zone
- Blocking Traffic or in a Fire Lane / Safety Reasons
- Excessive Unpaid Citations
- This year towed fourteen (14) vehicles off-campus
TPS Towing Operator: Affordable Towing & Recovery

2424 Cromwell Road

• $155 Norfolk towing fee
• TPS fines must be paid in full for vehicle recovery
QUESTIONS ?
Trivia: What year did the Federal Motor Vehicle Standards require all vehicles sold in the US to have operating front and rear turn signals?