### Tutor.com Online tutoring for select courses

### **Tutor.com Announcement**

Center for High Impact Practices | Division of Academic Affairs | Student Success Center | (757) 683-3121

The Center for High Impact Practices (CHIP) and the Learning Center announce a new tutoring resource for students, Tutor.com.

Tutor.com provides high-quality, online learning services to institutions across the country. Students enrolled in any of the supported courses may access live, online tutoring 24/7 via Blackboard or through ODU's main <a href="Tutoring Central">Tutoring Central</a> website.

#### **Background**

In the Spring of 2019, the Tutoring Partners Task Force, comprised of faculty and administrators representing the tutoring centers on campus, launched a trial of Tutor.com for a select group courses. These courses were chosen based on previous tutoring usage, student need, and faculty requests. Students enrolled in trial courses connected to Tutor.com from any computer or mobile device with Internet access. The trial began on March 4, 2019 and ended on Dec. 31, 2019.

#### Who are Tutor.com Tutors?

Tutor.com tutors go through a rigorous vetting process. First and foremost, tutors must have a bachelor's degree; 60% of the 3,000+ tutors also have an advanced degree. To qualify as a tutor, each applicant endures a multi-step qualification process:

- Tutors must pass a timed, subject exam. This exam lasts about 3 hours depending on the subject. Of the 150,000+ applicants Tutor.com sees a year, less than 10% pass this step.
- Tutors must demonstrate via mock sessions that they do indeed have the subject matter expertise and that they possess the skills to tutor. During the mock sessions, evaluators at Tutor.com assess communication, writing, and technology capabilities.
- Tutor.com completes a seven-year background check validating educational credentials and any criminal convictions. Of those remaining, only 81% pass this step. If hired as tutors, additional background checks occur every six months while employed.
- Once hired, tutors enter a 30 60-day probationary period where their sessions with real students are evaluated daily. Tutors are evaluated informally by their mentors on a monthly basis and formally every 90 days.

CHIP and the Learning Center encourage all faculty and staff to promote the resource to students. For questions, please contact Marissa Jimenez, Director of Academic Resources and Center Operations, at <a href="mailto:mjimenez@odu.edu">mjimenez@odu.edu</a>.



**LEARNING CENTER** 

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### Available NOW via Blackboard

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ACCT 201	CS 150	MATH 102M
ACCT 202	CS 361	MATH 103M
ACCT 226	ECON 201S	MATH 162M
ACCT 227	ECON 202S	MATH 163
ACCT 301	FIN 323	MATH 200
ACCT 302	FIN 432	MATH 205
ACCT 305	FIN 435	MATH 307
ACCT 306	FR 101F	OPMT 303
BIOL 121N	FR 102F	PHYS 111N
BIOL 123N	GER 101F	PHYS 112N
BIOL 136N	GER 102F	PSYC 317
BIOL 138N	HIST 102H	SPAN 101F
BIOL 250	HIST 103H	SPAN 102F
BIOL 251	HIST 104H	SPAN 221F
BNAL 206	HIST 105H	STAT 130M
BNAL 306	MATH 102M	Updated 2/7/2020
CHEM 121N	MATH 103M	
CHEM 123N	MATH 162M	



### **LEARNING CENTER**



# TUTOR.COM IS HERE!



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24/7 ONLINE ACCESS

TUTORING IS AVAILABLE ACROSS THE FOLLOWING SUBJECT AREAS:

BUSINESS (ACCOUNTING, BUSINESS ANALYTICS, ECONOMICS, FINANCE, OPERATIONS MANAGEMENT), HUMANITIES (FRENCH, GERMAN, HISTORY, SPANISH), SCIENCES (BIOLOGY, CHEMISTRY, COMPUTER SCIENCE, PHYSICS, PSYCHOLOGY), AND MATH/STATISTICS



AVAILABLE NOW VIA BLACKBOARD OR TUTORING CENTRAL WEBSITE:

ODU.EDU/SUCCESS/ACADEMIC/TUTORING